

## WORKFORCE INTEGRATION SERVICES

HealthVisions Midwest seeks to educate the public on the role of the Community Health Worker (CHW) as a member of a healthcare team.

As Organizations seek to employ CHWs in their workforce, supervisors need to understand the role of the Community Health Worker within their organization.

Consulting services for integration of CHWs into the organization's work setting is available.

### FEES

Fees for CHW Training are determined by the scope of training, class size and logistics. Fees for Workforce Integration Services are based on the scope of consultation and integration processes desired.



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Contact HealthVisions Midwest  
for more information.  
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**Hammond, IN 46323**  
**219-844-2698 ext. 108**

## Community Health Worker Information

“A Community Health Worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the CHW to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.”

“A CHW also builds individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support and advocacy.”

*American Public Health Association's definition of CHWs*

- As of July 1, 2007, the Provider Taxonomy of the National Uniform Claims Committee has a provider code for CHWs which can be used in fee-for-service claims systems.
- Standard Occupational Classification 21-1094
- The Affordable Care Act (ACA) included a range of provisions that may help enhance the role of community health workers (CHWs) in the U.S. healthcare system and generated health system changes that have already increased the role of CHWs.



## Community Health Worker Training

HealthVisions Midwest is partnering with the Indiana Community Health Worker Association, Inc. (INCHWA) to certify Community Health Workers (CHW) in the State of Indiana. CHWs are a vital part of the health care workforce and serve as a connector between community resources and primary care and mental health providers.



# COMMUNITY HEALTH WORKER TRAINING PROGRAM

## Program

The Community Health Worker Training Program prepares individuals to function as a bridge between communities and health and social services systems. The Training consists of a 40-hour curriculum that focuses on the roles and competencies of CHWs.

The participants will learn how to:

- Assess community health care needs
- Make referrals to appropriate providers
- Implement programs that promote, maintain and improve individual and community health.

Upon completion of the program the participant will receive a Certificate of Completion. State Certification is dependent upon completion of a qualifying exam.

Program requirements:

1. Application Process
2. Completion of the 40-hour curriculum

## Role and Core Competencies

Topics included, but not limited to, in the training sessions are:

- Defining Roles, Advocacy and Cultural Sensitivity
- Introduction to Public Health
- CHW core competencies
- Communication Skills
- Motivational Interviewing
- Customer service in health care
- Goal setting with Clients
- Confidentiality and HIPPA
- Fundamentals of Leadership
- Conflict Resolution Skills
- Client-Centered Counseling for Behavior Change
- Stress Management
- Working with Groups and communities



## Addressing Health Disparities

The Community Health Worker can be found in various settings of community health care. Thus knowledge of various specific health needs will be useful. HealthVisions has training modules for:

- Diabetes
- Chronic Disease and COPD

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